

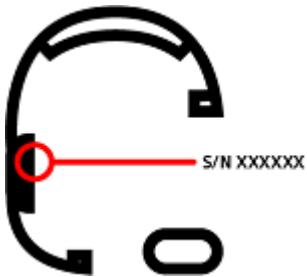
## WHERE TO FIND THE SERIAL NUMBER OR DATE CODE FOR POLY HEADSETS AND PERSONAL DEVICES

The serial number can be identified with the letter S/N, (e.g. S/N: AB0-000)  
The date code consists of one letter and one number (e.g., J7).

To make the serial number or date code more visible, you can use a magnifier, take a photo of the printing, and zoom in or get near a bright light source to make it easier to observe. Regardless of the wearing style, you can find the serial number in the following locations:

### SPEAKER

You will find the serial number on the inner part of one of the speakers of the headset, if possible, remove the ear cushions/tips to locate it.



### HEADBAND

You will find the serial number on the inner part of the headband, close to the speaker.



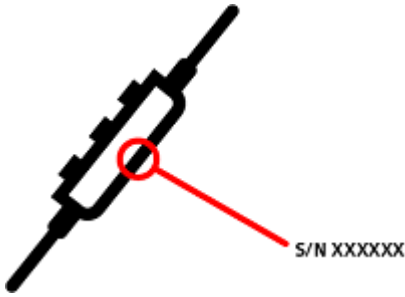
### MICROPHONE BOOM

You will find the serial number on the inner part of the microphone, close to the speaker.



## IN-LINE CONTROL

You will find the serial number on the back of the in-line control.



## WIRELESS ADAPTER

You will find the serial number on the back of the wireless adapter.



## CHARGING BASE

You will find the serial number on a label at the bottom of the base.



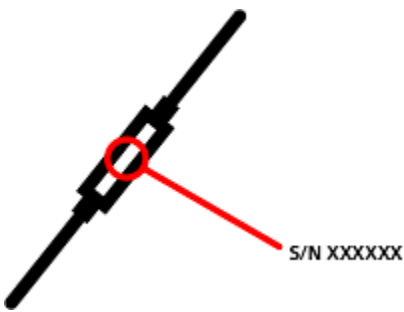
## AMPLIFIER

You will find the serial number on the bottom or back of the amplifier.



## CABLE

You will find the serial number on a tag on the cable of some corded headsets.



## PERSONAL VIDEO DEVICES

On most webcams, you will find the serial number on the back or bottom by the connectors

## HUB DESKTOP

You can also use the Plantronics HUB application to locate the serial number of your product, click [here](#) to install.



## POLY LENS

You can locate the serial number by launching Poly Lens and selecting your device from the left sidebar. Select **Support > Device Info & Logs**, the serial number will be the first information listed. Click [here](#) to install.

## POLY VOICE VIDEO AND INFRASTRUCTURE

To find Serial Numbers for Poly Voice Video and Infrastructure products, click [here](#)

**Note:** Some products might not have a serial number printed, if you are unable to find the serial number, or have additional questions, please contact Poly Customer Support [here](#).