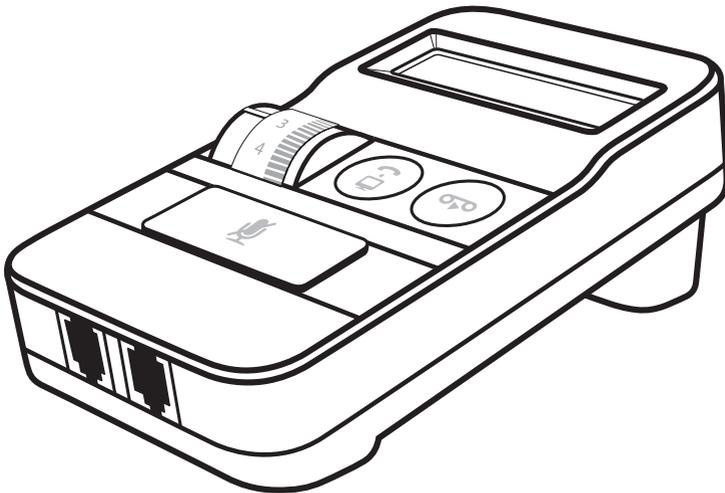


JPL Companion

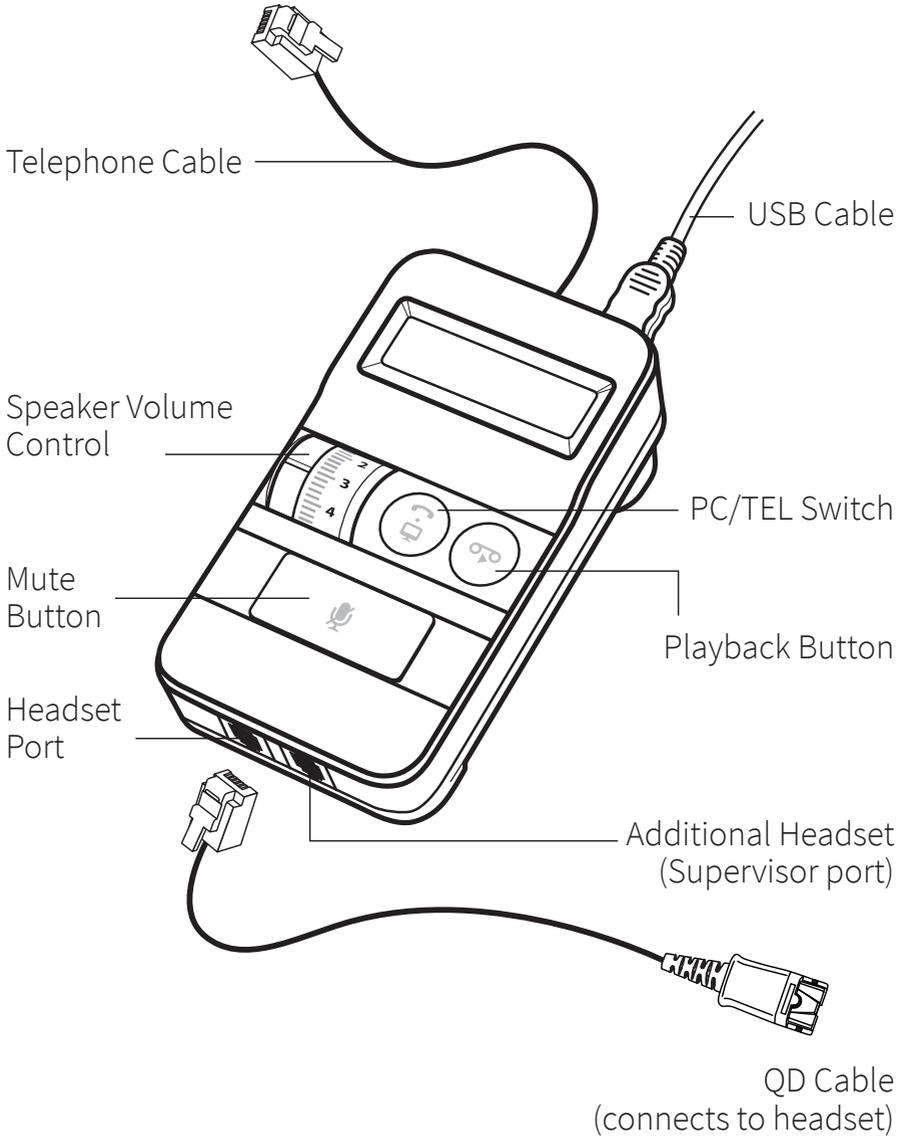
Digital Amplifier

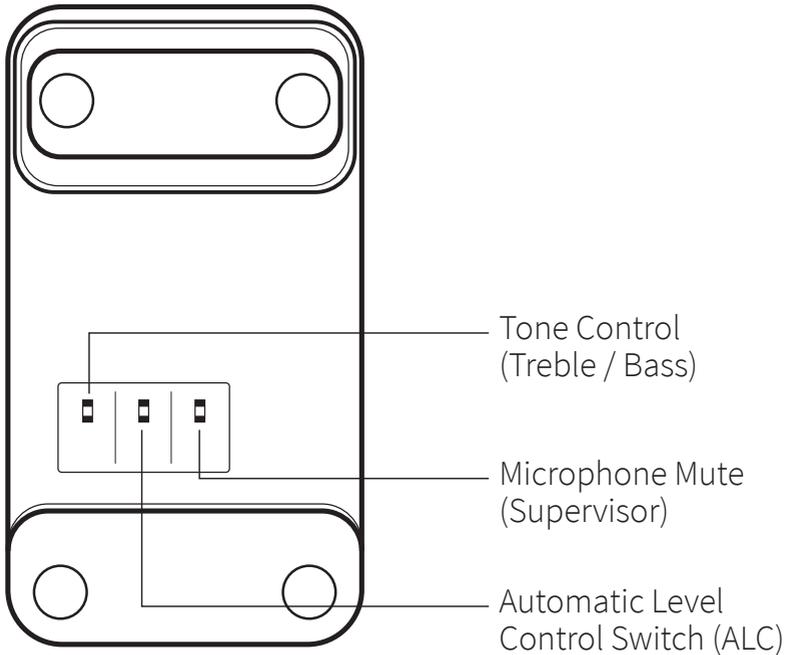
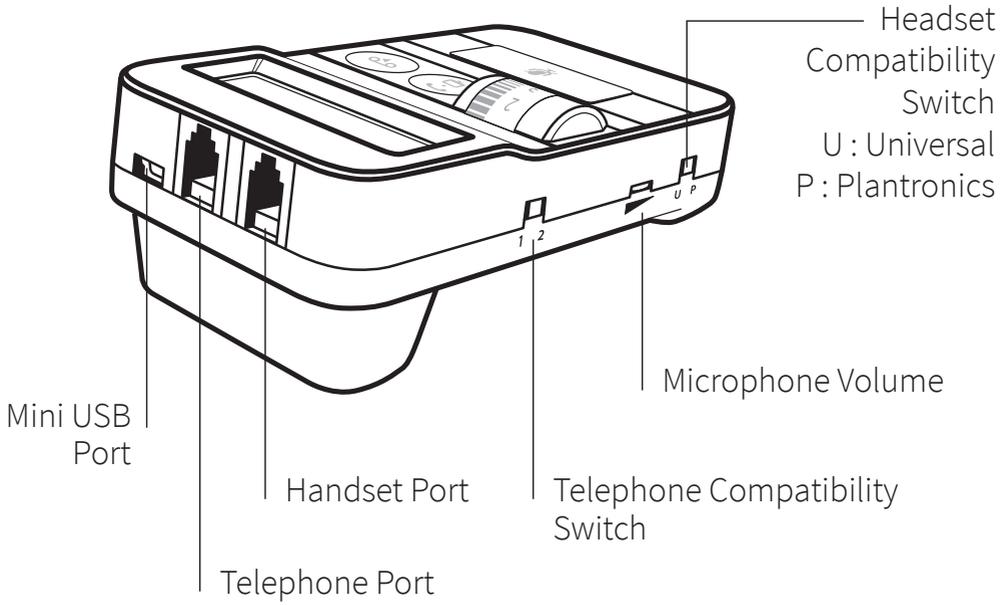
All-in-one
Amplifier, Headset Training Adapter
and Audio Playback Device



USER MANUAL

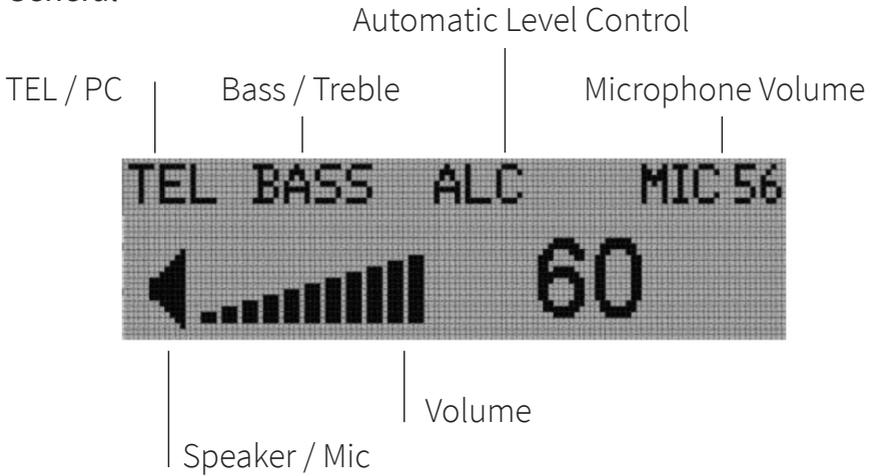
1. Product Overview



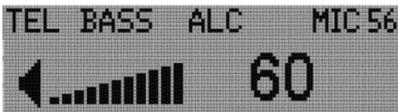


2. Display

2.1 General



2.2 Volume Control



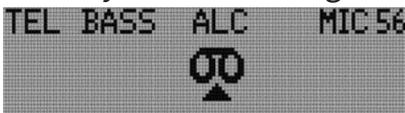
2.3 PC / TEL Mode Switch



2.4 Mute / Un-Mute



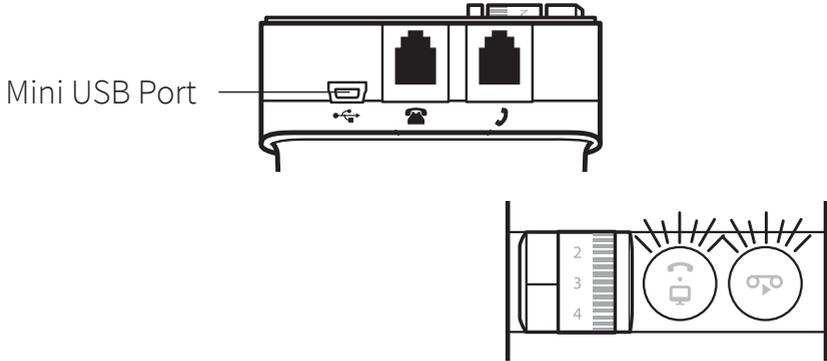
2.5 Playback Recording



3. Connect to Power

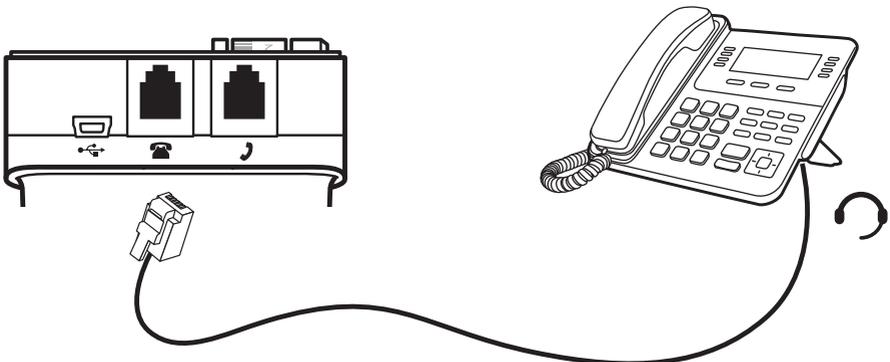
Connection to a PC is necessary to power the **JPL Companion**.

Plug the mini USB cable into the mini USB port on the **JPL Companion**, and connect the other end of the USB cable into the USB port on your PC. The 'PC/TEL' and mute indicator will blink twice.



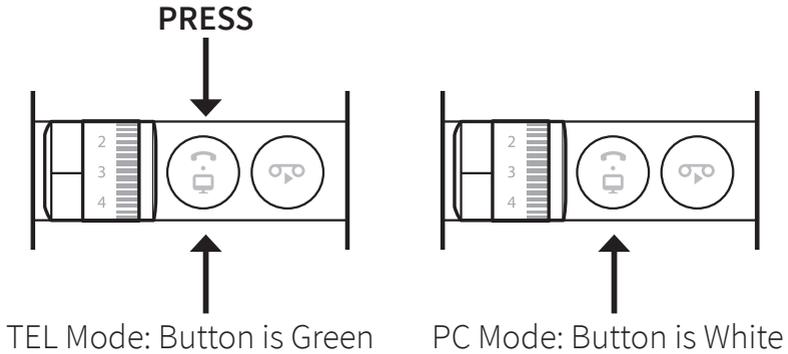
4. Connect to a Desk Phone

Make sure that the telephone cord is plugged into the telephone port on the JPL Companion, and then connect the other end of the telephone cord into the headset port on the desk phone.



5. Connect to a Soft Phone

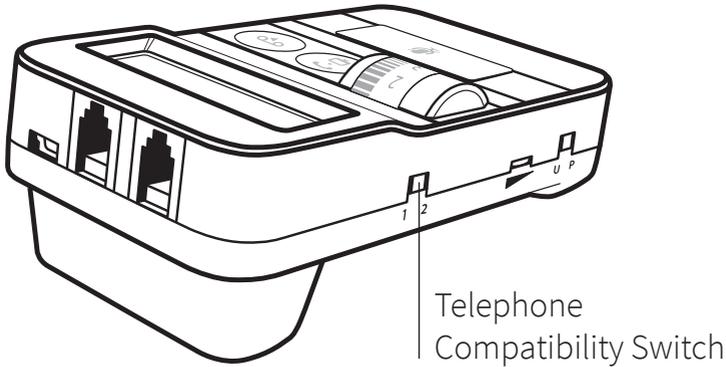
Make sure that the USB cable is plugged into the **JPL Companion**. Press the 'PC/TEL' button and the PC/TEL indicator will change from green to white.



6. Operating Guide

6.1 Press the Tel/PC button on the **JPL Companion**.

6.2 Adjust the telephone compatibility switch to '1' or '2'.
The dial tone should be heard on the headset.

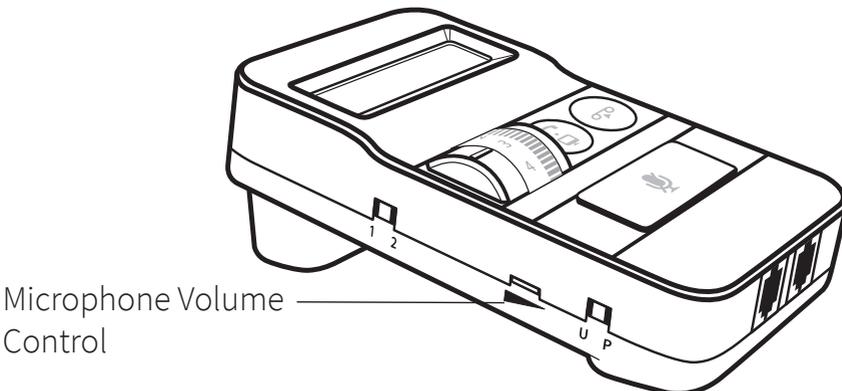


6.3 Make a test call to a colleague to test your speaking volume.

NOTE:

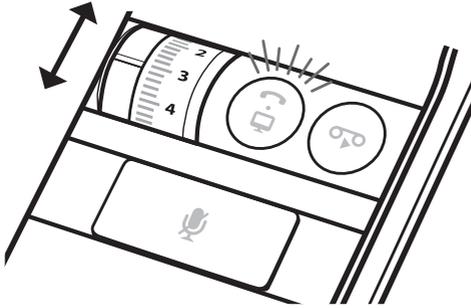
Make sure your PC/TEL listening volume is adjusted to max setting on external call and then fine tune full volume range on the JPL Companion

6.4 Adjust the microphone volume control on the side of the **JPL Companion**.

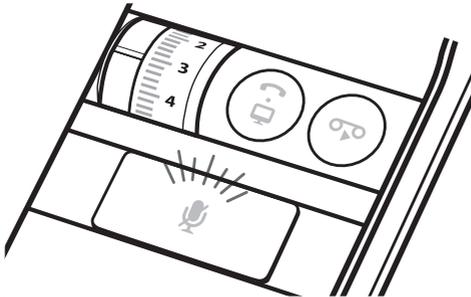


6. Operating Guide

6.5 Adjust the speaker volume on the **JPL Companion** by rolling the Speaker Volume Control.

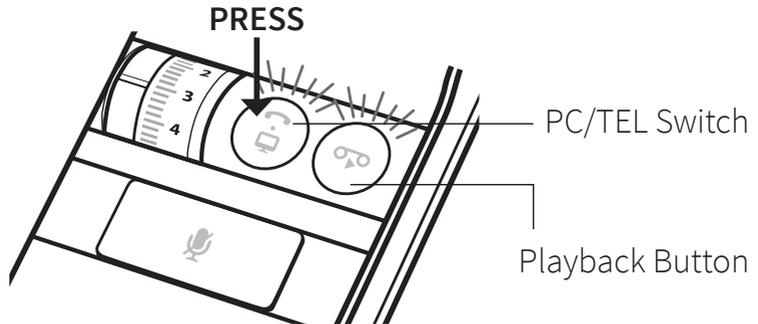


6.6 Press the Mute button to mute the headset microphone. The Mute indicator will be ON. To un-mute the headset microphone, press the Mute button again. The Mute indicator will go OFF.



7. Playing back a recorded call to a customer

1. When the 'TEL/PC' button is selected to 'TEL' mode, a 2-way conversation can be recorded on your PC using third party software. This will work with any recording software currently being used on your PC and will enable you to playback conversations or broadcast audio files.
2. When the 'TEL/PC' button is selected to 'TEL' mode, a pre-recorded conversation can be heard by the customer and user by pressing the "Playback" Button.



8. Connect an additional Headset

An additional headset can be connected to the supervisor port on the unit. It has the same function as the default headset. Microphone mute switch for supervisor is located on the base of the unit.

WARRANTY

Your JPL Telecom product has been carefully manufactured and 100% tested using high quality assured components. It is guaranteed against faulty workmanship and materials for a period of 24 months from the date of purchase. In the unlikely event that a failure should occur, please contact the JPL Telecom dealer from which you purchased this product or visit **www.jpltele.com** and follow our product returns procedure. You will be given a RMA number and instructions on how to return your headset.

Further help can be found on-line at www.jpltele.com on our FAQs page.

Note: Removing the factory-applied warranty label on the base of the unit will void the warranty. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear. Your statutory rights under common law are in no way affected by this guarantee. The warranty does not cover cosmetic damage or damage due to misuse, abuse, negligence, acts of nature, accident, disassembling or modification of, or to any part of, the product. The warranty does not cover damage due to improper operation, maintenance or installation, or attempted repair by anyone other than JPL Telecom. Any unauthorised repairs will void this warranty.

LIMITED WARRANTY

Consequential and incidental damages, including without limitation, loss of property and those arising from breach of any express or implied warranty, are not the responsibility of JPL Telecom and to the extent permitted by law, are excluded.

In accordance with its policy of progressive product design, JPL Telecom reserves the right to change product specifications without prior notice.

Repair or replacement is at the discretion of the manufacturer.

REGISTERED ADDRESS

USA Office: JPL Telecom Holdings LLC

Box 12, Suite 310, 8910 Astronaut Blvd., Cape Canaveral, FL 32920, USA

Mexico Office: JPL Telecom Mexico

Buffon 46-604, Col. Nueva Anzures, Delg. Miguel Hidalgo C.P. 11590

UK Office: JPL Telecom Limited

Unit 1, Church Close Business Park, Church Close, Todber, Sturminster Newton, Dorset, DT10 1JH England

Registered in England No. 5250754

(NB. For product returns, please follow instructions and returns department address provided on our website. Returned products received at the registered addresses are likely to be returned to sender.)

www.jpltele.com

