Cisco IP Phone 8800 Series

Quick Start Guide



Feature and Session Buttons

Use feature buttons (left side) to view calls on a line or access features such as Speed Dial. Use session buttons (right side) to perform tasks such as resuming a held call.

Buttons illuminate to indicate status:

Green, steady: Active call or two-way intercom call

Green, flashing: Held call

Amber, steady: Privacy in use, one-way intercom call, DND active, or logged into Hunt Group

Amber, flashing: Incoming call or reverting call

Red, steady: Remote line in use (shared line or Line Status)

Red, flashing: Remote line on hold

Make a Call

Lift the handset and dial the number.

Answer a Call

New calls display in these ways:

- A flashing amber line button
- An animated icon and caller ID
- A flashing red light on your handset

To answer the call, lift the handset, Or, press the flashing amber session button.

Put a Call on Hold

Press **Hold**

To resume a held call, press **Hold** again.

Transfer a Call to Another Person

From a call that is not on hold, press **Transfer** Enter the other person's phone number.

Press **Transfer** again

Add Another Person to a Call

From a connected call that is not on hold, press Conference

and do one of the following:

- Enter the phone number for the party you want to add and press the **Call** softkey.
- Press **Active calls** to select a held call.

Press **Conference** again

The conference begins.

Make a Call with a Headset

Plug in a headset.

Enter a number using the keypad.

Press **Headset**



Make a Call with the Speakerphone

Enter a number using the keypad.

Press **Speakerphone**



Mute your Audio

Press Mute



Press Mute again to turn mute off.

Adjust the Volume in a Call

Press **Volume** tleft or right to adjust the handset, headset, or speakerphone volume when the phone is in use.

Adjust the Ringtone Volume

Press **Volume** left or right to adjust the ringer volume when the phone is not in use.

Change the Ringtone

Press **Applications**



Select **Settings > Ringtone.**

Scroll through the list of ringtones and press **Play** to hear a sample.

Press **Set** and **Apply** to save a selection.

Adjust the Screen Brightness

Press **Applications**



Select **Settings > Brightness**.

Press the Navigation cluster left to decrease, or right to increase, the brightness.

Press Save.

Change the Font Size

Press **Applications**



Select **Settings > Font Size**.

Select a font size.

Press Save.

View Your Recent Calls

Press **Applications**



Select Recents.

Forward All Calls

Press the Forward all softkey.

Enter the number that you want to forward to, or press

Messages to forward to Voicemail.

To receive calls again, press the **Forward off** softkey.

Listen to Your Voice Messages

Press Messages



and follow the voice prompts.